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If you have any questions, comments or concerns please feel free to contact us by phone at: **888-881-4668**. You may also contact us by email: [customerservice@serenityhealth.com](mailto:customerservice@serenityhealth.com), or via our webpage at: [www.serenityhealth.com/contact-us/](http://www.serenityhealth.com/contact-us/)

### Pillar Fountain

#### Safety Precautions:



Be careful not to spill water onto the plug of the pump.  
**DO NOT** allow the pump to run dry!

This fountain is intended for outdoor use only.

Place your fountain in a location where any water spills or splashing will not reach any other electrical equipment or cause damage.

Choose an appropriate location before installing the fountain DO NOT lift or push/drag the water basin to relocate the fountain when it is filled with water. Empty the water basin before lifting. Excessive weight or pressure on any of the fountain sections may cause it to tip or fall over.

Keep pets and children away from any of the fountain sections.

Some splashing may occur. To avoid injury from electrical shock, observe basic safety precautions and comply with the following:

1. Install the fountain pump correctly before operating it.
2. DO NOT allow the pump to dry.
3. An adult should supervise children when they are around the pump.
4. Use the proper power source as indicated on the pump label.
5. Equip the electrical power for the pump with a ground fault circuit interrupter. (GFCI)
6. If the entire fountain falls into the water accidentally, turn off the circuit breaker immediately.
7. If any leakage occurs around the pump housing, turn off the circuit breaker immediately and have the pump serviced by a registered technician.
8. DO NOT operate the fountain if the pump has been dropped or has a damaged power cord or plug.
9. Always unplug the fountain pump and any other independent electrical accessories (e.g. lights) from the outlet when not in use and before cleaning or replacing parts.
10. Disconnect the power cord from outlet by holding the plug, not by pulling on the power cord.
11. Periodically change the water. Clean the fountain water basin, the pump's outlet nozzle and the water tube for dirt and debris with a damp cloth if necessary.
12. DO NOT expose the pump to direct sunlight or to low temperatures for any period of time.
13. Use only a UL- approved extension cord of the correct rating to avoid overheating.

#### Troubleshooting:

If your fountain fails to operate please check the following:

1. Make sure the pump is plugged into the socket properly.
2. Check the water level in the fountain. Running the pump without sufficient water can damage the pump.
3. Check the setting of the flow control on the pump.
4. Check the pump outlet nozzle and the water tube for dirt and/or debris. If found clean out.
5. Make sure the pump is connected to the water tube tightly. Check the tubing for kinks or obstructions.
6. The pump may be "air locked"; plug and unplug the pump several times to clear any air that may be trapped.

Assembly:

1. Place the base on a level surface (Fig 1).

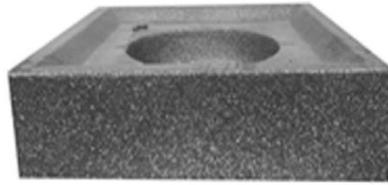


Fig 1

2. Connect pumps to the LED light cord and hoses located in the fountain topper (Fig. 2). Carefully place the fountain topper onto the basin, run the cords out over the back of the basin.



Fig 2

3. Fill the basin with water, ensuring the pumps are completely submerged in water.



Fig 3

4. Plug in the pump power cord. Adjust pump flow as needed\*\*\*Note: Some splashing may occur at first but will subside once the water fills the topper.



Fig4