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We stand behind our brand and the quality of the items we sell. We will send new parts, or replace products at our discretion within the one year warranty period. Before we can help, you will need to provide proof of purchase with the date of purchase and photos of the defective merchandise. We will use the photos to determine the cause of defect and for future quality control.

Instructions for Tiered Fountain Assembly General Assembly

Please read through the entire instructions before using the products. The following instructions and safety guidelines will enable you to use the product with trouble-free operation. These instructions are used for several different types of tiered fountains so some information or steps may not apply to your fountain.

Bottom Assembly:

Step 1. Insert pump cord through large bowl (B) and pedestal base (A). Position electrical cord through slot at bottom with pedestal base (A).

Step 2. Insert, twist and lock pedestal base (A) to the large bowl (B).

Step 3. Pull the pump (G) through the bottom of the medium pedestal (C).

Step 4. Insert, twist and lock the medium pedestal (C) to the large bowl (B). The pump will be inside the medium pedestal (C).

Step 5. Inseert and twist medium bowl (D) to medium pedestal (C). You have now either completed the bottom portion of the fountain.

Top Portion Assembly (if Necessary):

Step 6. Drop the connected water tube from the small bowl & pineapple topper with rubber tube (F) through the small pedestal (E).

Step 7. Insert, twist and lock the small bowl & pineapple topper (F) to the small pedestal (E).

Final Assembly:

Step 8. Drop the water tube from step 7 through the medium bowl (D) and the medium pedestal (C).

Step 9. Insert, twist and lock the top portion of the fountain to the bottom portion of the fountain.

Step 10. Connect water tube to pump in medium pedestal (C)

Step 11. Make certain the pump is sitting on the bottom of the large bowl (B) inside pedestal (C). If not the pump wont work correctly.

Step 12. Fill water basin with at least 3 1/2" of water. There should be enough water to reach above the bottom of the fountain top figure, and to fully submerge the pump. The pump must be fully submerged to operate properly and prevent pump damage.

Step 13. Plug pump cable into electrical socket, being careful to create a drip loop with the cable before connecting to the socket.

Parts List:

- A. Pedestal Base
- B. Large Bowl
- C. Medium Pedestal
- D. Medium Bowl
- E. Small Pedestal (If Necessary)
- F. Small Bowl & Pineapple Topper with Rubber Tube (if Necessary)
- G. Pump

